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| neeting of Air Transportation | |
| Management Department | |
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| Head of Department G.Yun | |
| (signature) | |

Questions to the graded test (examination) on the course «Planning and designing of transportation»

- 1. Describe what is included in each of the four basic inputs (informational needs) to the fleet-planning process.
- 2. Marketing strategy was referred to as the "how-to" function. What does that mean? And why is this such a key piece of information
- 3. What is meant by the *unconstrained operating plan?*
- 4. What are the basic purpose of and data derived from fleet-planning models?
- 5. Give several examples of external and internal system constraints
- 6. Define the *constrained operating plan*?
- 7. What are some of the items included in corporate planning's recommendations of a fleet plan to top management?
- 8. Why is top management apprised of developments as the fleet-planning process progresses?
- 9. What are some of the advantages of fleet commonality? Why has there been a trend

toward leasing

- 10. Distinguish between an operating and a financial lease.
- 11. How will noise restrictions affect future aircraft purchases?
- 12. Give some examples of items to be considered under the following areas in the aircraft evaluation process: design characteristics, physical performance, maintenance needs, acquisition costs, and operating economics
- 13. What are some unique characteristics of the airline product? What effect do these have on marketing?
- 14. Give some examples of difficulties encountered by airline management in comparing aircraft.
- 15. What are some of the difficulties in examining a single model, such as the Boeing 747-300?
- 16. The newgeneration jetliners were designed with what primary consideration in mind?
- 17. It can be said that price was an inactive element in the marketing mix before deregulation. Why?
- 18. Do you think that the carriers would prefer to compete on the basis of the other three Ps alone, as in the good old days? Why or why not?
 - 19. What are the basic factors that affect price?
 - 20. What is *promotion?*
 - 21. Give some examples of how promotion is used to inform, persuade, and remind.

- 22. What is the mission of scheduling?
- 23. Discuss some of the external factors that schedule planners must take into consideration
- 24. Why do many airlines use the committee system to analyze a proposed schedule?
- 25. What is the primary purpose of engineering and maintenance and line maintenance with regard to scheduling?
- 26. Why are there different levels of maintenance capability throughout an airline system?
- 27. What are the three basic types of airline sales outlets?
- 28. Flight operations is concerned with a number of operational factors in schedule planning. Discuss three of them.
- 29. What is meant by market segments and target marketing?
- 30. How do crew time limits and employee agreements affect flight scheduling?
- 31. How does the fact that crew members are based at various localities complicate flight scheduling?
- 32. How are seniority and crew qualifications at a particular locale problems in the scheduling process?
- 33. Why is so much emphasis placed on reducing crew layovers and deadhead flights?
- 34. What methods are generally used by the carriers to penetrate existing markets more deeply?
- 35. Give some examples of in-flight and ground-product development.
- 36. What is the objective of ground handling in the scheduling process?
- 37. What are some of the facility limitations imposed on schedulers?
- 38. What is a schedule plotting chart?
- 39. Why is personnel planning so difficult and costly when there is extreme 40. peaking of flights into a particular station?
- 41. Why is it so expensive for a major carrier to service a small airport with only two or three flights per day?.
- 42. What is meant by selling present products to new target groups?
- 43. Discuss some of the problems faced by an airline scheduling department that are similar to problems of other industries and some problems that are unique to the airline industry
- 44. What is meant by traffic flow?
- 45. What is meant by Sensitivity of schedule salability?
- 46. How do other operating factors, such as time zones, station personnel, and equipment turnaround time, affect the scheduling process?
- 47. What is meant by the *chain reaction effect?*
- 48. What are the differences between code sharing and an interactive marketing agreement?
- 49. Why do the costs of operating a flight vary only slightly with additional passengers?
- 50. What is the primary purpose of the hub-and-spoke system vs. the point-to-point system?
- 51. How does forecasting differ from planning? What is the purpose of forecasting? Give an example of a short-term and a long-term forecast

- 52. Describe how forecasts can be used by firms for analysis, planning, and control purposes.
- 53. What is meant by a *causal*, or *model*, *forecast*?
- 54. Define *dependent* and *independent variables* and *correlation*. What are the three characteristics that variables must have to be used in building a model?
- 55. What are some of the limitations of causal models?
- 56. How do time-series or trend analysis methods differ from causal models?
- 57. Define trend, cyclical variation, seasonal variation, and irregular variation.
- 58. What is the purpose of smoothing the data?
- 59. Describe several methods of smoothing seasonal variations.
- 60. Why are short-term forecasts generally more accurate than long-term forecasts?
- 61. Why might a forecast of the GNP be more accurate than a forecast of revenues for a particular model of aircraft?
- 62. What are judgmental forecasts? Give several examples of forecasts by expert opinion.
- 63. What are some of the advantages of using expert opinions or sales force observations? What are *poll forecasts*, or *surveys*?
- 64. What is the difference between *air express, air freight*, and *air mail service?* Why was the early air mail service so important in establishing the U.S. airline system?
- 65. Describe the basic concept of Federal Express. Why has this company revolutionized the air express business?
- 66. Explain the role of the air freight forwarder in the air cargo business.
- 67. Why did the arrival of the jumbo jet prove to be both a boon and a bane for the air cargo business?
- 68. Distinguish between *integrated carriers*, *combination carriers*, and *all-cargo airlines*, and give examples of each.
- 69. Do you think that air cargo revenue will ever exceed passenger revenue? Why or why not?
- 70. Discuss several factors that will influence air cargo growth in the future.